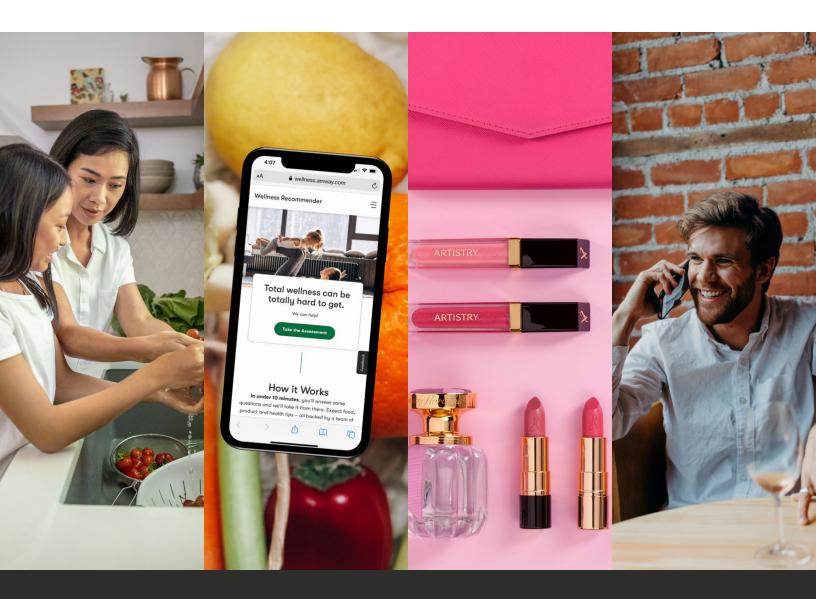
MAY 2022

Weekly Wins

Make the most of May! Check out the topics covered here to keep your conversations with customers fresh and exciting. Weekly Wins provides simple, specific steps your group can follow to boost customer sales this month by taking advantage of timely product promotions and proven selling tools from Amway.







For your meetings this month

WEEK 1

MADE FOR MOTHERS

Mother's Day is May 8! Your customers will love doing last-minute shopping from your inventory. Inspire them with **curated gifts**. From favorites in skincare and perfume to supplements and makeup, they're the perfect way to say, "You're the best, Mom!"



WEEK 2

WIN WITH WELLNESS

Looking to bring wellness tips and tools into your conversations with customers? Or, ready to take it to the next level? Remember the **Wellness Recommender** is here for you. Meet customers where they are on their journey. Make it easy, make it personal, make that sale!

WEEK 3

SUMMER SKIN

Summer is coming soon! And a new season means new skincare needs. Help customers change it up with **skincare and beauty products** perfect for that summer sun.



WEEK 4

DON'T FORGET TO FOLLOW UP

Following up with a customer – or potential customer – matters! Don't leave a customer hanging. Check in, listen well, **close the sale!**

Made For Mothers

Mother's Day is May 8! Your customers will love doing last-minute shopping from your inventory. Inspire them with **curated gifts**. From favorites in skincare and perfume to supplements and makeup, they're the perfect way to say, "You're the best, Mom!"



▶ FIND IT HERE

As you plan to sell out of your inventory, browse the <u>gifts for her</u> page for inspiration!



TRY THIS

- Pick your fav from the gifts for her page. Share your testimonial with customers to help inspire their gift giving.
- Share the products you gift the moms in your life on social* and ask your followers to do the same.



► SHARE WITH CUSTOMERS

- Send the gifts link via the Share feature for credit.
- Have customers interested in skincare and beauty?
 Host a last-minute Mother's Day <u>Beauty Break</u> to demo products, answer questions and score sales.
- Head to <u>YouTube^{®†}</u> for super fun videos to text or email (like <u>Artistry Studio[™] Skincare</u> or <u>Artistry Skin Nutrition[™]</u>).

► LEARN MORE

Take these courses to get "the ask" right, the first time.

- Selling Artistry Studio Skincare
- <u>Artistry Signature Select[™] Masks</u>
- Find the Need
- * At all times, respect Amway <u>Social Media Guidelines</u>.
- † YouTube®† is a registered trademark of Google LLC.





Win with Wellness

Looking to bring wellness tips and tools into your conversations with customers? Or, ready to take it to the next level? Remember the **Wellness Recommender** is here for you. Meet customers where they are on their journey. Make it easy, make it personal, make that sale!



▶ FIND IT HERE

Use the <u>Wellness Recommender</u> at wellness.amway.com.

► TRY THIS

- Use the <u>Recommender</u>. Reference your own results with customers!
- <u>Learn</u> about the nutritionists, scientists and experts who helped develop the recommendations and drop their experience in sales conversations.



► SHARE WITH CUSTOMERS

Use the tool in any type of conversation...

- Meeting in person? Listen for cues; then pull it up, walk through it and chat about results.
- Part of an online fitness group? Send the link to your squad – and use the <u>Share feature!</u>

...and for any type of customer!

- Have a customer way into wellness? Use the <u>Focused</u> <u>Path</u> to jump right to products.
- Customer just starting out their wellness journey?
 Use the <u>Comprehensive Path</u> for expert tips for up to three specific needs.

 New connection? Use the tool to find out what they like and need! You'll look like a pro!

► LEARN MORE

Refresh your Recommender knowledge with this course.



Summer Skin

Summer is coming soon! And a new season means new skincare needs. Help customers change it up with **skincare and beauty products** perfect for that summer sun.



▶ FIND IT HERE

See <u>skincare</u> and <u>beauty</u> on Amway.com.

► TRY THIS

- Update your <u>MyShop</u> with summer-ready skincare and makeup.
- Spread the love for Artistry Skin Nutrition with this Healthy Skin story!
- Save your fav <u>Artistry Studio</u> <u>Skin Tiles</u> to send later.
- Keep tabs on the <u>Artistry</u> <u>Instagram^{®†}</u> for great videos and photos!





► SHARE WITH CUSTOMERS

- Makeup is a mood. Head to social* to show off your summer glow.
- Texting a customer? Ask about their summer style and mention these fun products. Include this <u>blog post</u>, too!
- Help customers find their vibe using the Artistry Virtual Beauty App (iOS^{ext} , Android $ext{Monormal}$).

► LEARN MORE

Watch the <u>Virtual Beauty App tutorial</u> and <u>Studio Skincare</u> course.

- * At all times, respect Amway <u>Social Media Guidelines</u>.
- $^{**}\,\text{iOS}^{\scriptscriptstyle{0}}$ is a registered trademark of Cisco Technology, Inc.
- $\ensuremath{^{***}}\xspace$ Android $\ensuremath{^{\circ}}$ is a registered trademark of Google LLC.
- † Instagram® is a registered trademark of Instagram, LLC.





Don't Forget To Follow Up

Following up with a customer – or potential customer – matters! Don't leave a customer hanging. Check in, listen well, **close the sale!**



▶ FIND IT HERE

Crush the follow up with the <u>Customer Follow Up</u> course!



► TRY THIS

- Write a list of customers you haven't heard from in a while. Use this month's Weekly Wins for conversation thought starters!
- Make customers feel seen and heard. Always be personal and purposeful never pushy.
- Product update? Tried a sample? Birthday?
 Create a list of reasons to check in and use it!

► SHARE WITH CUSTOMERS

- Connect on their terms. Don't call someone who prefers to receive emails!
- Enhance your follow up with Customer Tiles, blog posts, your MyShop link, etc. Always give a value add!
- Offer convenience: Mention <u>AmPerks[™] Customer</u> <u>Rewards</u> and <u>DITTO[™]</u>.

▶ LEARN MORE

- Take it up a notch with the <u>They</u> <u>Said Yes Now What</u> course.
- Use the <u>notes and to dos</u> in the Customer List Tool to manage connections and follow ups!



